

COMPLETE BUILDERS A1



New Builds | Extensions | Renovations | Conversions



'One Stop' for all your building needs
www.completebuilders.org



A1 Complete Builders

Building on a Great Reputation



● A1 Complete Builders was established by Keith Pascoe in May 2000. We are a family run business which now employs eight staff and we are members of the **Federation of Master Builders**.

Keith Pascoe is a Cornishman, born and bred in this beautiful part of the country. "I have raised my children here and I am totally committed to my family and my business and I will continue to build on this, not only to care for my family, but also so my customers can rely on and put their trust in a builder of absolute quality."

Our Company has established a first class reputation and have many existing clients returning year after year, from small projects to extensions and new builds. We have a superb rapport with all our customers and because of this our business is being built on recommendation. Word of mouth can be very bad news if your work is poor, but a first class service means that **all our customers** are more than happy to recommend us, and often do.

Customer feedback to us is the key to our success which is why every client, upon completion of their project, receives a questionnaire from us. We take note of every comment made. We are, first and foremost, interested in making sure our clients are happy and confident throughout their projects from start to finish and work very closely with them in pre-planning their dream home, whether it is an added extension, a conversion or a complete new build.

Our business not only gives our clients value for money but also gives our team complete satisfaction in the knowledge that we have completed their project, to an extremely high standard. Over the years we have listened to considerable criticism of some contractors and it is frightening how they operate. **We care and our team members care.** It is our main objective to deliver a first class service at a fair cost. Not cheap, not expensive but **Quality Assured.**



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Planning your Project



● We can be involved in planning your project from the word go. We work with Architects on a daily basis and they are available to assist you. We can arrange a visit from an Architect who would be only too pleased, to offer free advice along with a free quotation.

Our visit and advice is also **free of charge** and we will provide you with a free no obligation quotation in plain English, no jargon whatsoever. We can help you plan your project from start to finish with help and advice on **Kitchen** and **Bathroom** layouts, electrics, even down to the position of all your plug switches and sockets. We have various suppliers that we use for Kitchen, Bathroom and Bedroom furniture, from basic to more bespoke layouts.

When it comes to building your new home, extension, or even a simple bathroom, a great deal of thought needs to be generated and this is where A1 Complete Builders' expertise comes in.

With regard to **Roofing**, whether it's slates, tiles or even flat roofing we have the experts available to offer you help and advice with samples on hand for you to choose from.

Decoration of your new project - no problem! We have fully experience decorators on our team. They can help you choose the finish for internal or external decorations including floor and wall tiles.

With A1 Complete Builders there is
No Pressure, No Jargon.



Just friendly help and advice from the conception of your project through to completion.



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Keith Pascoe - Proprietor



● My main objective is to serve the public with a Reliable, Professional Service that is **Second to None**. Quality Assured from start to finish. I have 23 years experience in every aspect of the building and construction industry, from one-off builds to multiple builds, from ground works and block pavia to decorating and designing. As a company we are a **One Stop Shop**.

My philosophy and methodology is: **to help you towards the very best quality and service at the most competitive cost.**

I have had my own business now for 10 years and we will continue to strive for the highest standards in our building and construction, maintaining our commitment to build the very best and delivering excellent customer service.



By adopting **best business practices** across all aspects of our business, by building good working partnerships with our customers, suppliers and our employees, we aim to achieve 100% excellence.



Let me assure you that you are in safe hands with A1.



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Barry Davey - General Manager



● Barry joined A1 Complete Builders in 2009 from a background in **Customer Services**. He has been an area manager for blue chip companies such as Heinz (*Baked Beans etc.*) and L'Oreal (*Because I'm worth it!*) - remember the advertising? During his career in customer services, Barry also worked surveying Gas, Oil and Electric central heating systems. He has also worked with medical equipment and roofing products. Variety is the spice of life!

Barry brings to **A1 Complete Builders** a vital role, from our client's first point of contact on the telephone, to communication during the project through to completion. Barry's aim is to take **customer care** to a whole new level. He knows that all too often customers are left not knowing and wanting information. (*How long have you been waiting for a call that never comes?*). He vows this will not be the case with A1 Complete Builders.

Communication is Paramount.

The customer should not have to worry.



As General Manager Barry has a multitude of tasks, but communicating with you, the customer, is at the top of his list.



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Adrian Pascoe - Site Manager



● Adrian is Keith's brother. He has been working as a general builder for 20 years. He is not only a 'hands on' builder but he **Site Manages** projects along with Keith.

He is a man of many talents, incorporating Plastering/Skimming, Brick/Block laying, building Stone Walls, Carpentry and others. It is extremely helpful when someone like Adrian is present on-site to answer any questions that may arise. You can see by his smile he loves what he does!

The Site Manager is a key member of our team and holds a fairly complex position, as not only does he deal directly with the client helping to plan on-site changes that can often happen, but he also organises all the other tradesmen on his project. Site management is an **extremely important factor**. On-site is where precision counts, progressing through to quality on completion.



Adrian is more than happy to answer any questions you may have in order to help you plan the work or to make any changes; and bearing in mind his experience, he's always good to bounce ideas off.



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Geoff Mannell - Health & Safety Advisor



● To assist us in developing our **Health and Safety policy** we engage the services of Geoff Mannell, a qualified construction safety consultant who has spent the whole of his career in both the local authority and private industry.

All our tradesmen are fully trained with on-site Health and Safety training. Tall box talks with awareness in construction skills. Keeping a **safe site and a tidy site** is our main aim. Safety is paramount. Geoff says, "A1 Complete Builders have a clear policy on complying with the current Health and Safety law, it prides itself on tackling safety issues in a positive and constructive manner: putting the health and safety of its employees, clients and all others at the forefront of its site management". Businesses are required to follow safe practices, to train their labour force, to provide safe plant, equipment and materials; all part of a day's work when delivering quality buildings and service to valued clients.



Geoff is regularly involved with our site safety inductions, our safety training, various assessments, preparation of safety documentation and the invaluable advice when needed. His services extend

to CDM Co-ordinator for the Construction (*Design and Management*) Regulations, he is an

accredited trainer for the Construction Industry Training Board courses, safety auditing, workplace safety inspections and the occasional accident investigation.



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The Team



● **What consists of a TEAM?** As you will know, it is of course, stating the obvious, much more than gathering people together and saying now, we have our team.

Our team consists of, first and foremost, **skilled tradesmen**. The team members have between them in excess of 120 years building experience. Not only building experience but also additional desired skills; that of **communication, co-ordination, effort and mutual support**.

All this leads to the cohesion necessary to form a professional team of tradesmen.



We are extremely proud to be associated with each other and to have been involved in the projects you will find in this brochure. We as a team, look forward very much to being of service to you.

Here we are!



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New Builds



● When planning a **new build**, it can be straight forward especially if you have a good vision and a firm idea on your proposed design, or it can be a struggle.

We would like to offer our services from the start. We call it the **Planning Stage**. We work with various main Architects and depending on your style of home, we can arrange a visit from the Architect to talk through your ideas, requirements and feasibility. He can then offer you his free advice and an idea of the cost for your project. Once a plan is produced we can then offer a free quotation or estimate based on the work you have in mind. If you decide, after considering other contractors, you



would like **A1 Complete Builders** to undertake your project, we will take as much stress and worry away from you as we possibly can.



You are in safe hands.



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Renovations and Conversions



• Most properties will need a **facelift** at some stage and general updating, especially when it comes to insulation, from cavity wall foam to external cladding. Even increasing the loft insulation will save you **energy and money**. Electricians should be tested making sure earth stakes are in place and wiring in general is sufficient. These regulations have changed and will continue to change so that we all live in a safer environment.



New bathroom refits are a very popular choice and can **transform your property**.

Loft Conversions are also a very popular way of increasing the size of your accommodation, the build process is straight forward after the formalities of the survey and planning stages. In order to facilitate a loft conversion, the rule of thumb is if you stand on the ceiling joist directly below the apex of your roof and measure from the underside of the apex you will require a minimum of 2100mm. A typical loft conversion would require the following: **Scaffolding; steel beams and supporting floor beams are installed;**

floor joists and floorboards are installed; Dormer window constructed and roof lights fitted; the loft room is then insulated; Plumbing and Electricians fitted; internal partitions are built and plasterboard fitted; the ceiling is cut out and the staircase is fitted.



The end result is a luxurious new room in your loft.



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Timber Frame



● Timber frame construction has a **centuries-long tradition** in the UK, however, over the last 80 years it has continuously evolved to meet the challenges of changing regulations and expectations. Currently the population of modern timber frame dwelling is around 1 million and growing. Timber frame construction is being **increasingly adopted** because of its contribution to energy efficiency. How many days go by when we don't hear about energy efficiency?



So why is it that timber frame is now the construction method of choice for so many people? Well, look at the alternatives - steel, brick, concrete, these can be pretty dull, inflexible and problematic! Now, look at the environmental, technical superiority and speed advantages that timber frame offers and there is very little argument to use any other method of modern construction. **Timber frame is the fastest growing method of construction in the UK.**

So what does a timber frame building comprise of? It is a sophisticated, highly engineered, multi-layered sandwich of modern materials created in a quality controlled environment to millimetre precise measurements. This comprises of the following: **A plasterboard or drylining (usually site-applied) with vapour check and necessary cavity battens; a layer of high performance, non-combustible insulation with a structural timber frame; exterior structurally graded sheathingboard; a breathable membrane.**



A timber frame house is a warm, comfortable and safe place in which to live.



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What our customers say



● Our customers are proud to be associated with our work and we have many written testimonials and recommendations - **here are just a few...**

"We found A1 Complete Builders to be very professional"

Mr & Mrs Valentine, Kingsteignton, Devon.

"I am absolutely delighted"

Mr & Mrs Baker, Newton Abbot, Devon.

"Reliable, competent and cheerful"

Mr Barrow, Ponsanooth, Cornwall.

"Your work is faultless"

Mike & Eileen, Camborne, Cornwall.

"We found A1 Complete Builders to deliver a first class service on time"

Mr & Mrs Hubbard, Tremough Barton, Penryn, Cornwall.

"A1 Complete Builders provided us with the confidence to implement a major building project, even though we were living a distance away, and consistently delivered on that promise adapting and innovating in line with our wishes. We would happily recommend others to use them"

John Bailey, Twelveheads, Cornwall.

"We are always happy to recommend A1 Complete Builders to freinds and neighbours because we know that Keith and the team will never let us down"

John & Joan Clinskel, Releath, Cornwall.

"A positive motivated company with staff that always go out of their way to help"

Mr & Mrs S Bailey, The Barn Cottage, Perranwell Station, Nr Truro, Cornwall.



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A1 Complete Builders

For all your building requirements



● We cater for the following:

- All aspects of Cob construction work
- All aspects of Electrical work
- All aspects of Plumbing work
- All aspects of Interior & Exterior Decorating
- All aspects of Masonry work
- All aspects of Carpentry work

● To include:

- Brick & Block work
- Rendering & Skim Plastering
- Patios & Garden Walling
- Chimneys built & repaired
- All Underground Drainage & Concrete undertaken
- Fitting of Kitchen Stairs
- UPVC/Wood Windows, Doors, Fascias & Guttering
- Garden Decking & Garden Fencing
- Trees Felled & Tree Roots removed
- Roof repairs undertaken
- All General Building Maintenance



A1 Complete Builders are members of the Federation of Master Builders and the European Builders Confederation. We also work closely with Local Authorities and the Public Sector and are a 'Local Authority Approved' Building Company.

All our work is guaranteed and fully insured. References are available on request.

ALL PHOTOGRAPHS IN THIS BROCHURE ARE OF A1 COMPLETE BUILDERS WORK.



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For a fast, friendly service and a
free quotation with no obligation

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